

## Westwood Training Center FAQ

When scheduling the Westwood Training Center (WTC), arrival/dismissal of attendees cannot conflict with the start/end of the school day at Sierra Vista Middle School (SVMS). Please review the SVMS bell schedule prior to scheduling your event.

Sierra Vista Middle School Bell Schedule 2019-20

## **Tech Support**

• Available with 72 hours advance notice using the Resource Scheduler.

## **Custodial Support**

• There is limited custodial support at this site. Below are the hours:

o AM: 6:30am-10:25am

o PM: 3:30pm-7:25pm

- Be mindful of the setup requirements for other events happening in the same rooms throughout the day that may impact your use if a custodian is not scheduled.
- A facility report will only be run once in the morning. Any reservations made after 6:45am might not be viewed by custodial.
- Setup Requests are available with 72 hours advance notice using the Resource Scheduler.
- Any reservations ending past 7pm will incur custodial fees.
- WTC Custodial Contacts:
  - o Custodian on Duty (available only during shift) (949) 337-5201
  - o AM: Ismail Yusuff (949) 337-5201
  - PM: Rick Saavedra (949) 337-5199
     Jesse Perez (949) 337-5200

## **Frequently Asked Questions (FAQs)**

- 1. Will custodial be there unlock/lock the facility before and after trainings/meetings?
  - a. Custodial support is limited but may be requested through the Resource Scheduler. Additionally, a key may be checked out from Jennifer Payton in Business Services. Please check with Security to ensure your alarm code is in the system prior to accessing the site.
- 2. Which rooms have projectors at WTC?
  - a. Projectors are installed in all classrooms and the MPR. You will need to bring your own laptop for connection.
- 3. Will there be Chromebooks available at WTC?
  - a. Yes. If you need Chromebooks for a training, please use the Resource Scheduler to request tech support at least 72 hours before your scheduled event.
- 4. What is the capacity in each room?
  - a. The capacity for each room is listed on the Resource Scheduler.
    Currently we have enough furniture to accommodate 10 in rooms 5
     8, and 20 in rooms 9 16.
- 5. Who is the contact for technology support?
  - a. Christin Chavez is currently assigned to support the WTC, however, you may contact the Help Desk at any time for additional support.
- 6. Are there microphones available? Sound system?
  - a. There is no sound system available for the WTC.
- 7. What is the parking capacity?
  - a. There are 44 parking spaces located in the back of the Westwood Training Center.

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