
LAN ADMIN MEETING

September 26, 2013

AGENDA

Agenda Item
Welcome Back/Introductions
Communications
Help Desk
Matching Program and Common Core
Project Updates
Maintenance Window – 9/27/2013

INTRODUCTIONS

- Technical Services
 - PC Services:
 - Christin Chavez
 - Nick Grange
 - Julie Hendrickson
 - Ernest Pullett
 - Tom Clark
 - Network Services
 - Sys Admin I
 - Ed Tech
 - Serena McKinney (TOSA)
 - Tom Fish (DB Specialist – Schoolnet Support)



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COMMUNICATIONS

Getting Support:

- helpdesk@iusd.org
- X 5060 (M-F, 7am-4pm)

Project/Issue Updates:

- LAN Admin Distribution List (IUSD Email)
- New Intranet Sites (Oct/Nov 2013)

Emergencies/Major Outages

- Transition to SchoolMessenger



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HELP DESK REMINDERS

- **Primary** route for getting support from IT.
- Any technical issue, project request, or other need from IT should be submitted here.
- Emails sent to IT will be forwarded to the Help Desk and prioritized with other tickets.
- Expectations
 - 1-2 Days for initial response
 - > 1 week without an update escalates ticket to management team.



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HELP DESK ACTIONS

- Verify default assignments for your site.
- Contact IT (helpdesk@iusd.org) for training.
- Encourage all staff to use the Help Desk system. Tickets can be assigned back to you.



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MATCHING PROGRAM AND COMMON CORE

- Additional \$200,000 will be infused into the matching program this year to support SBAC preparedness. Process will remain the same for ordering.
- SBAC Testing – Every site will need 1-2 up-to-date labs. Based on SBAC pilots, Desktops with hard-wired connections are the best environment, followed by hard-wired, full-powered laptops.



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MATCHING PROGRAM GOALS FOR THIS YEAR

- Make sure you have at least 1-2 full labs available for online assessments (laptops or desktops).
- Retire any Optiplex 600 Series or older.
- Make sure every computer is running Windows 7.
- Work with TACs to align long-term refresh planning with instructional needs.
- Assess infrastructure – plan for wireless needs and report problem network areas.



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PROJECT UPDATES

Summer Work

- Filter (New Training Required)
- Notification System – School Messenger
- PaperCut Upgrade
- H: Drive Quota
- IPS

IPS



IPS

HP TippingPoint SMS - LancaHuman-Admin@do-ips.sms - Events (IPS Events)

Filter Details: Filter Name: [], Filter Type: []

Filter Category: Application Protection, Exports, Identify Threat

Filter Severity: Critical, Major, Minor, Low

Action: Permit, Block, Rate Limit, Quarantine, Trust

Filter Taxonomy Criteria: Network Criteria, IPS Device / Segment Criteria, Event Criteria

Show only the first 10,000 matching items (1-10,000)

Time	Severity	Name	Category	Action	Hit Count	Profile	Device	Segment	Src	Dst	Region
9/26/13 8:57:01 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	1	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:58:01 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	2	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:58:16 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	4	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:58:20 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	3	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:58:20 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	1	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:40:18 AM PST	Low	2087 Soyware Alaska Browser Communication	Soyware	Block	1	Private-Fire	do-ips	Private to Firewall	10.75.219.134	10.75.219.134	Just Forward
9/26/13 8:34:18 AM PST	Low	8033 FTP Bad Login	Security Policy	Block	1	Private-Fire	do-ips	Private to Firewall	10.75.24.35	10.75.24.35	Just Forward
9/26/13 8:05:22 AM PST	Low	8033 FTP Bad Login	Security Policy	Block	1	Private-Fire	do-ips	Private to Firewall	10.75.24.35	10.75.24.35	Just Forward

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ONGOING PROJECTS

- Projector Refresh
- Copier Replacement
- Imaging/Device Management Transition
- Aeries.net

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PROJECTOR REFRESH UPDATE

Completed

- Full Sites
 - Venado
 - Jeffrey Trail
- New Classrooms/Enrollment Growth
 - Stonegate
 - Woodbridge HS

In Progress

- Full Sites
 - University HS
- New Classrooms/Enrollment Growth
 - Canyon View
 - Woodbury



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PROJECTOR PROJECT (CONT)

Scheduled

- Irvine High School

In Assessment

- Woodbridge HS (Full Site)
- Northwood HS
- College Park

Next Up

- Creekside HS
- Lakeside
- South Lake
- Meadow Park



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WHAT TO EXPECT

- **Initiation** – Communication about Your Phase Being “Up”
- **Assessment** – Multiple meetings and site walks to define needs.
- **Validation** – Confirmation of the design and scope of work.
- **Procurement/Planning** – Ordering and staging components; scheduling work and arranging site access.
- **Installation** – Installation of all systems
- **Close Out** – Confirmation that all work was completed to satisfaction.



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SCOPE

- Mounted display in every potential classroom and meeting space.
- Reuse of existing mounts, screens and cabling where possible.
- Replacement of some teacher monitors.
- 2 Additional projectors for other uses



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COPIER REPLACEMENT

- Current Contract with Xerox expires 10/31/13
- Bid expected to be awarded 10/1/2013
 - Image 2000 (Kyocera and Sharp Equipment)
- For those on the current Xerox Contract:
 - Respond to survey emailed late last week. Select copiers appropriate for your site.
- For those with copiers outside of the contract:
 - Leased copiers – Buyout option or later opt-in are available
 - Purchased copiers – Additional/replacement copiers can be added.



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COPIER REPLACEMENT

- Copiers
 - 7 “Performance Bands” (4 B/W, 3 Color)
 - All copiers are networkable, provide scanning to email, and stapling as standard features included in the price.
 - Three-hole punch, saddle-stitch finishing, wireless, and scanning to searchable PDF are optional add-ons.
 - Pay Only for Machine Lease and Actual Use
 - No minimum amounts, no overages
 - Estimated 30% less than current contract for like machines/usage.



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QUESTIONS

Next Meeting: November 14, 2013 – College Park



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