
LAN ADMIN MEETING

April 10, 2014



Irvine Unified School District

Information Technology Department

AGENDA

Agenda Item
SBAC/Common Core
Generic Logons/Passwords
Lync Demonstration



Irvine Unified School District

Information Technology Department

- So Far So Good
 - Isolated network incident – Mini-Switches
 - New Text-to-Speech Adjustment Access Icon
- Reminders
 - Schedule PC Services Support (Email Kamy Tse-Wong)
 - Submit SBAC Field Testing Schedule for login cards (Irene Brady; Brent Felker)
- Feedback?
 - Developing Survey
 - Concerns? Comments?



GENERIC AND SHARED LOGONS/PASSWORDS

- Legitimate needs to support ease/speed of logons
- Limitations of current systems
- Expanding security risks



RATIONALE/USES

- SBAC- Login to be used by teachers to login machines for testing, launch secure browser, set volume.
- Primary Students-
 - Generic Login- Using LAN School to pre-login machines in lab for quick access.
 - Generic Password- Reduce memorization/complication for young students to log in.



RATIONALE/USES CONT.

- Library System- To provide temporary, elevated permissions for checking in and out text books.
- Substitutes- Provide access to lesson plans and other systems for day-to-day subs.
- Non-Employees- Allowing guests, consultants, and interns temporary access to systems.
- Test- Test accounts for evaluating new features, mimicking student/teacher experience.
- Others???



CONCERNS...

- Student Data Access
 - Schoolnet, CMS, Aeries and other systems provide access to individual student data based on logon.
- Auditing
 - Knowing who is inputting/updating data is critical
- Compromised Accounts
 - Ensuring a single point of contact to authorize password changes and expire accounts



INTENDED USE

- Generic Student/Lab Accounts:
 - Adult Access Only
 - To Expedite Access to Lab Environments
- Sub Accounts
 - Day-to-Day Subs Only
- Test Accounts
 - Limited Access
- Guest Accounts
 - Isolated/One-Time Access



SHOULD NOT BE USED FOR...

- Consultants/Interns
 - Request a Non-Employee AUP from the Help Desk
 - They will be issued an individual account
- Student Use
 - Students should be logging in under their own username/
password
 - Students passwords should be confidential



RECOMMENDATIONS AND OPTIONS

- Change Generic Passwords Frequently
- Expire Consultant and Test Accounts- Identify Responsible Employee
- Request Individual Accounts for Repeat Users
- Set Restrictions (Time/Location of Logon)
- Phase Out “Standard” Student Passwords
- **Protect Passwords** – Do not email them, do not share them, only enter them as a “Confidential Request” in the Help Desk



NEXT STEPS

- What legitimate uses are we missing?
- How practical is it to phase out student use?
- What circumstances are we not yet accommodating?
- Other Issues?



LYNC – IM, ONLINE MEETINGS, REMOTE SUPPORT

The screenshot displays the Lync application interface. On the left, a contact list shows several users with their status (Available, Offline, Away). The main window shows a chat conversation with Michelle Bowling. The chat history includes a message from Michelle Bowling at 9:21 AM asking to talk about VPP stuff, and a response from Brianne Ford at 9:22 AM confirming a principals meeting at 9:30. A status bar at the bottom indicates the last message was received on 4/10/2014 at 2:54 PM. On the right, a meeting setup dialog is open, showing fields for To..., Subject, Location (Lync Meeting), Start time (Thu 4/10/2014 10:00 AM), and End time (Thu 4/10/2014 10:30 AM). Below the dialog, a 'Join Lync Meeting' button is visible. At the bottom right, a 'PRESENT' panel shows options for All Monitors, Primary Monitor, Secondary Monitor, Program, PowerPoint, Whiteboard, Poll, and Q & A, with a 'Manage Presentable Content' button.

Lync

What's happening today?

Brianne Ford
Available
Set Your Location

Find someone

GROUPS | STATUS | RELATIONSHIPS | NEW

Christin Chavez - Available

Debbie Bueche - Available

Ernest Pullett - Offline 13 da

Julie Hendrickson - Offline
Getting back into the groove of

Kamy Tse-Wong - Offline 1

Kris Linville - Available - Vide

Lance Auman - Away 2 hour

Michelle Bowling - Conversation with Michelle Bowling

Michelle Bowling
Available - Video Capable
IT Specialist

Michelle Bowling 9:21 AM
If you have time later, can I talk to you about the VPP stuff?

Brianne Ford 9:22 AM
Sure... Principals meeting at 9:30
I have time after that

Last message received on 4/10/2014 at 2:54 PM.

FILE MEETING INSERT FORMAT TEXT REVIEW ADD-INS

Delete Forward Appointment Scheduling Assistant Join Lync Meeting Meeting Options Meeting Notes Cancel Invitation Attendees

You haven't sent this meeting invitation yet.

To...
Subject
Location Lync Meeting
Start time Thu 4/10/2014 10:00 AM All day event
End time Thu 4/10/2014 10:30 AM

Join Lync Meeting
Help

PRESENT | ONENOTE | ATTACHMENTS

No one is presenting.

All Monitors Primary Monitor Secondary Monitor Program
PowerPoint Whiteboard Poll Q & A

Manage Presentable Content



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NEXT MEETINGS

https://intranet.iusd.org/information_technology/LAN_Administration.html

May 15- University High

June 12- Eastshore



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