

1. **How do I order iPads?**
  - a. Your office clerk (or person responsible for purchasing) will be receiving a price sheet and directions on how to create a Purchase Order.
2. **What size iPad do I need?**
  - a. Typical use cases will require 16GB, but particular programs specific to Special Ed and some administrators will justify 32GB iPads.
3. **Do I need to worry about engraving?**
  - a. Engraving is mandatory and should be automatically included on all orders by default.
4. **When do I need to purchase a sync system/computer?**
  - a. When you have more than 20 iOS Devices on your site, you need to have a dedicated configurator/sync device. We recommend a 11" Macbook Air.
5. **What's my iTunes Account name?**
  - a. We are currently working on this format. A teacher may download free apps with their own IUSD email. If they want to purchase something they will go through the Volume Purchase Program.
6. **How do I add money to my Apple ID?**
  - a. We are currently developing this process. Please do not have principals or teachers use personal Credit Cards to seek reimbursement.
7. **How do I setup my IUSD email on my iPad?**
  - a. There is a tutorial for this. If the teacher is planning on handing the iPad to a student, they should not put their email on it.
8. **How can my teachers learn how to use their iPads?**
  - a. Kris Linville is currently training and having teachers sign Responsible Use Policies. A site principal should contact Kris to set up a training date.
9. **Can I buy an iPad mini?**
  - a. Yes, but if you are using it for 1:1 deployment it cannot be used for the Smarter Balanced test due to the requirement of a 10" screen.
10. **You mean I can use it for testing?**
  - a. Yes and no. It requires a Bluetooth keyboard and we have not actually seen the Smarter Balance test to determine whether we feel comfortable having students use them over desktops and laptops.
11. **What kind of cart should I get?**
  - a. Apple sells Bretford carts that are on the pricing sheet. You will have a choice of a cart that holds 20 or 30 iPads
  - b. If you do not need a cart, there is a sync system that will sync 20 ipads on the order form.
12. **What happens when my iPad is physically damaged?**
  - a. Apple Care is \$99 and then \$50 a repair. We are hoping to provide a district version of Apple Care for a smaller fee.
  - b. We are currently working on the process for dealing with damaged and lost iPads.
13. **I want to mirror my ipad to the projector what do I need to buy?**
  - a. Apple TV is one option, but users need an HDMI enabled projector, an ethernet port wherever the Apple TV is located, along with an electrical receptacle, and an HDMI cable from the projector to the Apple TV.
  - b. There are also a software option that is currently being tested called "Airserver".

